

# Help when you need it: 24 hours a day! That's



Online Tutoring: Anywhere, Anytime

*Math* ▪ *Bilingual Math* ▪ *Introductory Anatomy & Physiology* ▪  
*Biology* ▪ *Chemistry* ▪ *Organic Chemistry* ▪ *Physics*  
*Economics* ▪ *Finance* ▪ *Accounting* ▪ *Statistics* ▪ *Spanish* ▪ *Writing*

It's 12am the night before your final and you're stuck on a problem. You decide it's too late to email your professor or call classmates. As you slip deeper into panic mode, you gulp your caffeinated drink and mumble under your breath, "where is help when I need it?"

Tired of situations like this one? We've got the answer to your studying needs!

## *With SMARTHINKING, you can*

- **Connect With an e-structor** and interact with a live tutor.
- **Schedule a Personal Session** and pre-schedule a live session with an e-structor of your choice.
- **Submit your Writing** for any class to our Online Writing Lab.
- **Submit a Question** and receive a reply from a tutor.



### *Follow these steps to get started:*

- **Go to** <http://www.smarthinking.com>
- **Log in** with your TU email address as your username and the last four digits of your social security number is your password.
- **Change** your password once logged in. Access your information in the My Account area of your Smarthinking homepage.
- **Refer** to the Student Handbook in the Customer Support and FAQ area.

#### **Technology Requirements**

- **OS:** Windows 98 +, Mac OS10 +
- **Browser:** Windows: Netscape 6 +, Internet Explorer 5.01 +, Firefox 1.0.4+. Apple Mac: Internet Explorer 5.1+, Safari 1.3+, Firefox 1.0.4+
- **Connection:** 28.8K min. / 56K+ preferred
- **Cookies/JavaScript** should be enabled.
- **Popup Blockers?** Please disable all popup blockers for [www.SMARTHINKING.com](http://www.SMARTHINKING.com)

#### **Trouble shooting tips**

- Make sure that your browser is set up to allow cookies and pop-up windows. SMARTHINKING uses both of these.
- Make sure that you have Java installed. If you need to install Java, go to <http://www.java.com> and follow the instructions for the free download.
- Make sure you have Flash™ 8+ installed. If you need to install Flash™, go to <http://www.adobe.com/downloads/>, and follow the instructions

Need help using SMARTHINKING? E-mail Customer Support at [support@smarthinking.com](mailto:support@smarthinking.com) or call (888) 430-7429 ext. 1