

Rights of a Financial Aid Recipient

- You have the right to accept, reject, or seek adjustment to your financial aid award(s).
- You have the right to know how much aid you will receive, how it is distributed, the criteria for the distribution, and when it will be disbursed to your student account. Disbursement begins the fifth week of classes. Review Banner Self-Service for specific amount and the disbursement date(s). If the disbursement of federal financial aid does not cover the current balance on the student's account, a refund will not be issued. Refunds can only be issued when the funds are received from the U.S. Department of Education and once the total current balance is paid in full.
- You have the right to know how your financial need was determined and what resources were considered in the calculation of your financial need.
- You have the right to know the College's refund policy as well as the Federal Title IV financial aid refund policy.
- If you are offered a loan, you have the right to know the interest rate, the total amount to be repaid, the repayment procedures, the length of time you have to repay the loan, and when repayment begins.
- You have the right to review your financial aid file and seek financial aid counseling with the Office of Student Financial Aid professional staff.
- You have the right to submit to the Office of Student Financial Aid a written appeal requesting reconsideration of your financial aid eligibility. If there has been a substantial loss of family income or benefits since you filed your FAFSA, you should contact the Office of Student Financial Aid and request a Special Circumstance Evaluation Form.